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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of: )  
Alhadad et al )  
Serial No. 09/990,871 )  
Confirmation No. 2339 )  
Filing Date: November 16, 2001 )  
For: AUTOMATED BUSINESS FORM )  
INFORMATION ACQUISITION SYSTEM )

ATTY DOCKET NO. 70751

Art Unit: 2645

#5/A P.E.  
L. McLaughlin  
4.15.02

PRELIMINARY AMENDMENT

Assistant Commissioner for Patents  
Washington, D.C. 20231

RECEIVED

MAR 22 2002

Technology Center 2600

Sir:

Preliminary to examination of the above-identified application, the following amendments and remarks are respectfully submitted:

In the Specification:

Please replace paragraph 17, bridging pages 9 and 10, with the following rewritten paragraph:

The present invention enhances existing software by providing automated playback of pre-recorded phrases; however, this action can be expanded to include any action the computer is capable of executing via the use of scripts. Screen Indicators (Markers) appear on Controls that have been configured for Responses.

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